



**Supplemental  
Supplier Quality and Business  
Requirements for Suppliers Providing  
Products Subject to the AS9100D  
Aerospace Standard**

**Commercial Vehicle Group  
7800 Walton Parkway  
New Albany, Ohio 43054  
Phone: 614-289-5360**

## General Information

**Purpose:** The purpose of this supplement is to identify and set requirements to suppliers providing product, processes, and services to Commercial Vehicle Group Inc to conform to the IAQG International Aerospace Standard AS9100D in *addition to* the requirements of the “Supplier Quality and Business Requirements Manual” as provided by CVG Inc. to its supply chain. Commercial Vehicle Group Inc. may supply products for use in the aviation, space, or defense industries and suppliers who provide products, processes, or services used in the manufacture of those products will be required to comply with the content of this supplement and *the requirements as set forth in the AS9100 Rev D dated 2016-09.*

**1.0 Scope: AS9100D Aerospace Standard includes ISO 9001:2015 quality management system requirements and specifies additional aviation, space, and defense industry requirements, definitions, and notes as shown in bold, italic text in the standard. ISO 9001:2015 is prepared by the International Organization for Standardization. AS9100D Aerospace Standard has been prepared by the International Aerospace Quality Group (IAQG).**

### **2.0 References:**

**ISO 9001:2015 Quality management systems – Requirements**

**AS9100 Rev D Revised 2016-09 Quality Management Systems - Requirements for Aviation, Space, and Defense Organizations.**

**Supplier Quality and Business Requirements Manual – Requirements for Commercial Vehicle Group Inc. Suppliers – P 8.4-01 Rev. 1-23-2023. [www.cvgrp.com/Suppliers](http://www.cvgrp.com/Suppliers)**

# CVG, MWC Quality Policy



The graphic features a blue vertical banner on the left with the CVG logo (a stylized 'CVG' with a dashed line above it) and the tagline 'WE FIND A WAY'. Below the banner, the text 'MWC Quality Policy' is written in white on a blue background. To the right of the banner, the text reads: 'Our quality focus is to become the most valued supplier to our customer in the manufacture of our products, by:' followed by a bulleted list of six quality focus areas. At the bottom right of the graphic is a signature of Harold Bevis and his title, 'Harold Bevis, President & CEO'.

Our quality focus is to become the most valued supplier to our customer in the manufacture of our products, by:

- **Problem Prevention.** Designing our processes, using standard quality systems, continuous improvement and systems using risk-based thinking to prevent quality & warranty problems
- **Continuous Improvement of QMS.** Continuously improving our quality management systems to enhance customer satisfaction
- **Operational Excellence.** Striving to achieve improvement in our key metric areas: safety, delivery, cost & meeting quality objectives
- **Employee Investment.** Investing in the development of our people to increase employee engagement and organizational capabilities
- **Workplace Environment.** Promote a safe, healthy, diverse, inclusive and positive environment for all associates
- **Applicable requirements.** We make sure that the legal and regulatory requirements of all our interested parties are met

Harold Bevis  
President & CEO

This Quality Policy for Agua Prieta facility supplements the CVG, Corporate Quality Policy found at <https://cvgrp.com/about-us/cvg-policies/>

## 3.0 Terms and Definitions

### 3.1 Counterfeit Part

An unauthorized copy, imitation, substitute, or modified part (e.g., material, part, component), which is knowingly misrepresented as a specified genuine part of an original or authorized manufacturer.

### 3.2 Critical Items

Those items (e.g., functions, parts, software, characteristics, processes) having significant effect on the provision and use of the products and services; including safety, performance, form, fit, function, producibility, service life, etc.; that require specific actions to ensure they are adequately managed. Examples of critical items include safety critical items, fracture critical items, mission critical items, key characteristics, etc.

### **3.3 Key Characteristic**

An attribute of feature whose variation has a significant effect on product fit, form, function, performance, service life, or producibility, that requires specific actions for the purpose of controlling variation.

### **3.4 Product Safety**

The state in which a product can perform to its designed or intended purpose without causing unacceptable risk of harm to persons or damage to property.

### **3.5 Special Requirements**

Those requirements identified by the customer, or determined by the organization, which have high risks of not being met, thus requiring their inclusion in the operational risk management process. Factors used in the determination of special requirements include product or process complexity, past experience, and product or process maturity. Examples of special requirements include performance requirements imposed by the customer that are at the limit of the industry's capability, or requirements determined by the organization to be at the limit of its technical or process capabilities.

**The following items have a numbering scheme that mimics the numbering scheme used in the AS9100D standard. The intention is that the user references the AS9100D manual for content. All content called out in the standard is a requirement as a supplier for conducting business with CVG Inc. as appropriate to the product, service and the organization. Additionally, the supplier is expected to perform to the requirements of "CVG Supplier Quality and Business Requirements Manual".**

## **4.0 Context of the Organization**

4.1 Understanding the Organization and its Context

4.2 Understanding the Needs and Expectations of Interested Parties

4.3 Determining the Scope of the Quality Management System

4.4 Quality Management System and Its Process

## 5.0 Leadership

5.1 Leadership and Commitment

5.2 Policy

5.3 Organizational Roles, Responsibilities, and Authorities

## 6.0 Planning

6.1 Actions to Address Risks and Opportunities

6.2 Quality Objectives and Planning to Achieve Them

6.3 Planning of Changes

## 7.0 Support

7.1 Resources

7.2 Competence

7.3 Awareness

7.4 Communication

7.5 Documented Information

## 8.0 Operation

8.1 Operational Planning and Control

*Note: 8.1.4 Prevention of Counterfeit Parts: The organization shall plan, implement, and control processes, appropriate to the organization and the product for the prevention of counterfeit or suspect counterfeit part use and their inclusion in product(s) delivered to the customer. See standard for additional considerations.*

8.2 Requirements for Products and Services

8.4 Control of Externally Provided Processes, Products, and Services

*NOTE:*

*Supplier needs to ensure that persons are aware of:*

- their contribution to product or service conformity.*
- their contribution to product safety.*
- the importance of ethical behavior.*

8.5 Product and Service Provision

8.6 Release of Products and Services

*NOTE: CVG Inc. utilizes a PPAP process (Pre-Production Approval Process in many of its facilities. The requirements are called out on Page Six through Page Eleven of the CVG "Supplier Quality and*

*Business Requirements” Manual. This is an automotive industry equivalent of FAI (First Article Inspection) and can be used to satisfy the requirements needed for customer approval of initial submission or revised product.*

#### 8.7 Control of Nonconforming Outputs

### **9.0 Performance Evaluation**

9.1 Monitoring, Measurement, Analysis, and Evaluation

9.2 Internal Audit

9.3 Management Review

### **10.0 Improvement**

10.1 General

10.2 Nonconformity and Corrective Action

10.3 Continual Improvement

### **CVG Inc. Specific Requirements of Suppliers**

See the **“Supplier Quality and Business Requirements Manual”** P 8.4-01 available from the CVG Inc. procurement department for all specific requirements beyond what is contained in this supplement for doing business with CVG Inc. as a supplier.

**Exceptions: Any request for an exception to the requirements of this supplement or from the “Supplier Quality and Business Requirements Manual” P 8.4-01 must be approved in writing by an executive manager from the CVG Inc. Procurement Department.**