



Commercial Vehicle Group, Inc. (CVGI) is a diversified industrial company that provides seating systems, electro-mechanical assemblies, wire harnesses, plastic parts, engineered structures, panel assemblies, and warehouse automation subsystems for many markets including ecommerce, e-tailing, trucking, last-mile delivery, electric vehicles, military equipment, warehouse equipment, buses, construction equipment, agricultural vehicles, specialty transportation vehicles, mining, industrial equipment and off-road recreational markets.

We are currently seeking an experienced **Quality Manager** at our Concord, NC facility.

In this role, the incumbent will:

- Responsible for administering the quality control process consistent with customer specifications or requirements both on incoming materials and product to be shipped.
- Hire, manage, train and mentor quality department employees.
- Function as liaison with customers to assess their evaluation of product and to maintain satisfactory relationships.
- Analyze and administer programs for rejections, charge backs, returns, corrections of defective materials and shipped pieces.
- Establish and maintain liaisons with various departments to obtain, exchange, interpret, and supply information regarding sustaining the quality management system in all departments.
- Administer plant scrap program.
- Participate in plant cost reduction/improvement program.
- Record keeping in order to document and sustain the quality management system and scrap program.
- Responsible for establishing, training in, and maintaining plant problem solving tools relative to product quality, i.e., Statistical Process Control (SPC), Failure Modes and Effect Analysis (FMEA) and Employee Involvement Teams (E.I.T.) etc.
- Participate in plant continuous quality improvement activities.
- Maintain ISO 9000 and/or ISO/TS16949 Certification.
- Supports the organization's goals and values.
- Demonstrates teamwork by collaborating with others to improve overall standards of performance and service.
- Provides good customer service to all customers, both internal and external.
- Other duties as needed.

Requirements:

- Bachelor's Degree in Quality Systems, Engineering or related field and 5-10 years in Quality management.
- Fluent with MS Office to include intermediate Excel & PowerPoint; skilled with SPC software. Experience in ISO 9000:200, ISO 14001 and/or ISO/TS16949:2002.
- Ability to read, analyze, and interpret general business periodicals, professional journals, technical procedures, or governmental regulations.



- Ability to write reports, business correspondence, and procedure manuals.
- Effectively present information and respond to questions from internal and external customers, clients, and suppliers.
- Strong interpersonal skills; able to communicate in both written and verbal formats; interpret and convey technical information appropriately.

Sponsorship is not available for this position currently.

Our eligible associates enjoy competitive wages and benefit package including comprehensive medical, dental, vision, 401(k) plan, company paid life insurance, paid holiday, and vacation time off.

Resumes may be submitted as directed below. Include the job title in all submissions.

Email:
HR@cvgrp.com

Fax:
614-289-0377

Mail:
CVG, Inc.,
Attn: Human Resources
7800 Walton Parkway
New Albany, OH 43054

CVG is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity or expression, genetic information, national origin, age, military or veteran status, disability, marital status, pregnancy, or any other status protected by law.