



The Commercial Vehicle Group, Inc. (CVGI) is a global leader in commercial vehicle system solutions for the heavy-duty truck, construction, agricultural, industrial, marine, and specialty industries. We take pride in building products the same way that we've built our company – with commitment, strength and focused direction.

We're successful because we are committed to continuous improvement. We aren't afraid to take chances with modern processes that may improve the tried and true. We are immersed in technology in every market we serve. We're growing, penetrating emerging markets, and constantly in pursuit of innovation that will improve, shape, and define the future of the global commercial vehicle industry.

We are currently seeking an experienced **Customer Support Engineer** onsite at our customer's facility in Minneapolis, Minnesota.

In this role, the incumbent will:

- Initiate and coordinate containment actions, sort and/or repair activities on site.
- Document and communicate any quality issue to CVG and to the customer.
- Initial investigation on issues that can be caused at Customer site.
- Proactively walk the Customer Processes looking for opportunities i.e. defective parts, assembly issues, Team member's needs.
- Look to assure CVG Product is handled correctly, to avoid i.e. broken, loose, damage parts.
- Active participation on Customer PPAP's i.e. new Products, Product Changes.
- Be a liaison on warranties.
- Create an organized cabinet and provide spare parts i.e. Components, Terminals etc. To avoid cannibalism of a good harness.
- Be able to provide support with Repair Extraction Tools.

Requirements:

- High School diploma, or equivalent; college or technical training a plus.
- Experience repairing electrical harness, reading of harness drawings, and Harness Processes.
- Ability to use a Digital Multi-meter.
- Knowledge of short circuit testing of breakers and starters in motor control centers.
- Excellent written/verbal communication skills preferably in both English and Spanish.
- Top notch problem solving and customer relationship skills.
- Proficient in Microsoft Office including advanced Excel and Layout of Wiring Schematics.
- Must be able to form excellent relationships with Customers and People in the Plant.
- Able to create and establish, new methods, Systems when opportunities arise.
- Able to be the best CVG ambassador in all aspects at Customer sites.

Sponsorship is not available for this position at this time.

Our eligible associates enjoy competitive wages and benefit package including comprehensive medical, dental, vision, 401(k) plan, company paid life insurance, paid holiday and vacation time off.

Resumes may be submitted as directed below. Include the job title in all submissions.

Email:

Jenna.Commisa@cvgrp.com

Fax:

Attn: Jenna Commisa
614-289-0377

Mail:

CVG, Inc.,
Attn: Jenna Commisa
7800 Walton Parkway
New Albany, OH 43054

CVG, Inc. is an EOE and makes employment decisions without regard to race, gender, disability or protected veteran status.