



The Commercial Vehicle Group (CVGI) is a global leader in commercial vehicle system solutions for the heavy-duty truck, construction, agricultural, industrial, marine, and specialty industries. We take pride in building products the same way that we've built our company – with commitment, strength and focused direction.

We're successful because we are committed to continuous improvement. We aren't afraid to take chances with modern processes that may improve the tried and true. We are immersed in technology in every market we serve. We're growing, penetrating emerging markets, and constantly in pursuit of innovation that will improve, shape, and define the future of the global commercial vehicle industry.

We are currently seeking an experienced **Quality Manager** at our Kings Mountain, North Carolina Facility.

In this role, the incumbent will:

- Provides good customer service to all customers, both internal and external
- Responsible for administering the Quality Assurance process consistent with customer specifications or requirements both on incoming materials and product to be shipped
- Function as liaison with customers to assess their evaluation of product and to maintain satisfactory relationships
- Analyze and administer programs for rejections, charge backs, returns, corrections of defective materials and shipped pieces
- Establish and maintain liaisons with various departments to obtain, exchange, interpret, and supply information with regard to sustaining the quality managements system in all departments
- Administer plant scrap programs
- Participate in plant cost reduction/improvement program
- Record keeping in order to document and sustain the quality management system and scrap program
- Responsible for establishing, training in, and maintaining plant problem solving tools relative to product quality, i.e., Statistical Process Control (SPC), Failure Modes and Effect Analysis (FMEA) and Employee Involvement Teams (E.I.T.) etc.
- Participate in plant continuous quality improvement activities
- Maintain ISO 14001 and TS 16949 Certification
- Perform other duties as assigned by the Plant Manager

Requirements:

- Bachelor's Degree and 5-10 years' work experience in Quality management
- Technical Skills Required
 - Intermediate PC Skills-MS Excel, MS Outlook, MS Word, MS PowerPoint and SPC software
- Experience in ISO 14001 and TS 16949
- Excellent mathematical concepts
- Excellent written and verbal communication skills to include writing business reports, correspondence, and procedure manuals
- Ability to effectively present information to managers, clients, customers, and general public

Sponsorship is not available for this position at this time.

Our eligible associates enjoy competitive wages and benefit package including comprehensive medical, dental, vision, 401(k) plan, company paid life insurance, paid holiday and vacation time off.



Resumes may be submitted as directed below. Include the job title in all submissions.

Email:

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Fax:

Attn: Jenna Commisa
614-289-0377

Mail:

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Commercial Vehicle Group, Inc. is an equal opportunity employer and makes employment decisions without regard to race, gender, disability or protected veteran status.